

Swaransoft Support Solutions Pvt Ltd

Vision Statement



Our Creed

We believe in the free enterprise system. We shall consistently treat our customers, employees, shareholders, suppliers and the community with honesty, dignity, fairness and respect. We will conduct our business with the highest ethical standards.

Our Mission

Continually exceed our customers' increasing expectations.

What We Value

Integrity: Honesty and fairness are essential to the way we do business and how we interact with people. We are a company that keeps its promises. We do what we say we will do, and we will conduct ourselves in accordance with our code of ethics.

Customer Satisfaction: Customer satisfaction is the source of employee, shareholder, supplier and community benefits. We will exceed customer expectations through continuous improvement in quality, service, productivity and time compression.

Our Employees: The diversity and involvement of our people is the foundation of our strength. We are committed to their fair and effective selection, development, motivation and recognition. We will provide employees with the tools, training and support to achieve excellence in customer satisfaction.

Improvement and Innovation: We seek improvement and innovation in every element of our business.

Safety and the Environment: Our products, services and workplaces reflect our belief that what is good for the environment and the safety and health of all people is good for Swaransoft.

Objectives

Customer Satisfaction: We will exceed customer expectations through continuous improvement in quality, service, productivity and time compression.


Technology: We will apply world-class technology to our products, processes and services.

Growth: We will seek growth by building upon our existing businesses.

Market Leadership: We will only operate in markets where we are or have the opportunity to become, the recognized leader.

Swaransoft Support Solutions Pvt Ltd

A History of Exceeding Expectations

1998 – Foundation Stone		2002 – Government Approved
1999 – Data Safety & Storage		2003 – Global Presence with GE
2000 – Web & S/w Development		2004 – Centralized Support & CRM
2001 – Established Dotcom Setup		2005 – I.T. Consultancy

Company History & Foundation

Swaransoft has expanded remarkably since Mr. YOGESH HUJA founded the company to pursue his interest, the Data Recovery business. Since its start in 1998, Swaransoft has grown into a big corporation, with nationwide leadership in some areas like Web designing and Hosting, Data recovery, Software development, I.T Consultancy E-CRM and E-marketing based services.

Fundamental to this success is the Swaransoft mission to continually exceed customers' increasing expectations. We focus on innovation and commit to continuous improvements in quality, service, productivity and time compression. We believe that if we go beyond what customers expect, customers will return again and again, asking Swaransoft to further contribute to their success. That's why, in both of its businesses, Swaransoft is doing more for its customers than it did just a few years ago.

Restoring Data and Peace of Mind
FOR CUSTOMERS
WORLDWIDE SINCE 1999

An Overview of Business Life Cycle

Swaran Soft Support Solutions



With sustained infrastructure investments over the years, we have created a world class knowledge-networked work environment from where our employees provide high quality solutions to clients. These investments enhance employee productivity and reduce engagement risk for our clients.

A multi-dimensional approach, planned to support growth and technology advancement, ensures that the solutions we architect for our clients are built in a most productive and effective manner

**MORE CONTROL.
GREATER PRODUCTIVITY.
BETTER INFORMATION.**

A GLIMPSE OF WORK WE HAVE DONE SO FAR

www.gepower.com www.osaimnews.com www.indianfilmclub.com www.saudiaramco.com www.info-india.biz www.ncronline.biz www.india-info.net www.teradata.co.in www.ncr.co.in www.Indiastockonline.com www.amitexppr.com www.Gnsindia.org www.gandhar.org www.onewave-esp.com www.mti.co.in www.dawarinternational.com www.theresidencyresort.com www.jobswala.com	www.bhel.com www.bryair.in www.itgurgaon.com www.cdsindia.biz www.dcsgroup.org www.knowledgeworker.in www.delitebpo.com www.orbitproperties.net www.Indiatradesource.com www.arianinfotech.com www.aimssocialnetwork.com www.handmadepaper.biz www.natureinhand.com www.vivaha.biz www.ncrchambers.org www.hotelwestendinn.com www.scertharyana.com www.orbitproperties.net
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& More of Guinness World Records.

The Server Hosts the longest Web site of the world that is 1000 Km long and takes just around 10 Sec. to open. The site name is www.longestwebpage.com . It is listed both in Guinness World Records Book and Limca Book Of Records. Know about these designers [Learn More...](#)

TYPES OF HOSTING WE SUPPORT ARE



Linux



WindowsNT

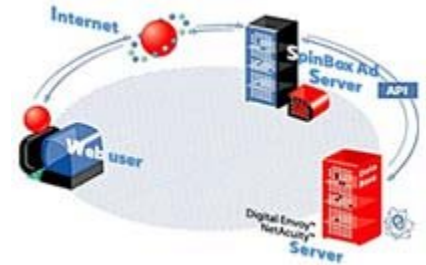


Windows2000

Software Development

COMPLETE CUSTOMIZED SOFTWARE SOLUTIONS (IN STORE)

1. CRM Solutions
2. Supply chain management
3. Internal client access to legacy data
4. Corporate Internet portal for internal use
5. Transaction processing i.e. payment gateway
6. Business to Business e-commerce applications
7. E-commerce applications for external customers
8. Corporate Internet portal for external customers (e-commerce)



CUSTOMER SUPPORT

We have been able to successfully solve customer problems through web based trouble ticket manager as well as with the help of skilled technical present physically at the email/phone support or customer site. However, as an added insurance, Swaran Soft delivers on site support at an additional charge. We provide first line on-site support through its offices, dealer and alliance networks. This ensures that customer always has their System up and running.

WORK WE HAVE PROVIDED TO PREVIOUS CLIENTS

- **E-mail Solutions**
 - VPOP Server, Microsoft Exchange Server
 - Mass Mailing Software, E-follow up Server
- **Mobile positioning (location based service)**
 - Mobile Computing (i.e. Centralized Database)
 - Virtual Private Network Design & Development
- **Instant messaging**
 - IVR Solutions (Hardware & Software)
 - Post Office on LAN/WAN
- **Authentication**
 - ASP/JSP Based Solutions
 - HR Management Software
- **Financial information (like stock quotes, etc...)**
 - Multi Store Management Software
- **Financial services. (personal banking, etc)**
 - MIS (Inventory Management System)
 - Export House Manager
- **Customer relationship management**
 - Issue Tracker
 - Time Sheet Manager
- **Special Vertical Industry Application**
 - Two-Way Health care

Skills Available

Swaran Soft Support Solutions Pvt. Ltd. is a professionally managed company, with engineers drawn from leading educational institutions. They have a very rich experience in a variety of software environments. Most of the Software Engineers have four to ten years of experience on computer systems like IBM, Sun, Compaq, HP.

They have worked on many commercial projects in various fields and are put through a continuous process of training to sharpen their skills. All without exception have graduate degrees, and more than half have post-graduate degrees in business, engineering or computer science disciplines.

Swaransoft can provide services on the following:

SKILLS

» LANGUAGES

» DATABASES

» MESSAGING/GROUPWARE SOFTWARES

» NETWORK TECHNOLOGIES



» INTERNET APPLICATION SERVER

» INTERNET TECHNOLOGIES

» OPERATING SYSTEMS

» OTHERS

In order to increase market share and become more competitive, astute companies are focusing increasingly on their core business expertise and are outsourcing their non-core yet critical activities to competent vendors.

Swaransoft offers a unique Value Proposition to such companies, which enables them to utilize the full potential of IT and gain tangible business benefits.

***BUILDING TOMORROW...
...THROUGH ACTION TODAY***

OUR CLIENTS

We have a good list of esteemed and satisfied customers who are in regular contact with us for updation and renewal services. We at Swaransoft aim to grow bigger and higher by providing better customer services with maximum customer satisfaction.

Onsite Support

H.U.D.A. Govt Of Haryana
SCERT Haryana Govt of Haryana
Sales Tax Govt of Haryana
ERDC Hartron Govt of Haryana
Directorate of Logistics, New Delhi

Software Development

GE Capital New Delhi
Bently Nevada Pvt Ltd
Sheetla Hospital Pvt Ltd
Lilly Fashions, Gurgaon
Bausch & Lomb, Gurgaon

Business Consulting

Somko Overseas Pvt Ltd
Onewave Hughes Venture

Education & Training

Siddhartha Infotech Pvt Ltd
Searchend Management

Security Solutions

Radiance Creations, Gurgaon
World Fashion Exchange.
GMK Ready-mix Pvt. Ltd.

Software Maintenance

Espiderminds India
Poorva Consultants(IVR)
Global-CRM Services

Network Management

Shivam Hospital Pvt Ltd
InfoIndia Pvt Ltd
Lilly Fashions, Gurgaon

Business Process Outsourcing

Pearl Global Industries Pvt Ltd
Digital Computer Systems
Indian Oil Corporation Ltd

And many more following everyday, getting associated with us like a feather in the cap...

Swaran Soft is located in Asian Continent, India, 17 minutes from IGI Airport of New Delhi.

The operations are performed through the use of latest of communication technologies and high speed links.

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